



511 QA / QC – SEFRTOC MEETING MINUTES

Date: Aug 19, 2009 (9:30am – 11:00am)
Location: I-595 Express (Roy Jorgensen): Conference Room 1
Call in: 866-203-6996 / 8268629

ATTENDEES

Name	Agency	Name	Agency
Dee McTague	D4	Mike Washburn	FTE
Bob Murphy	D4	Jim Hilbert	FTE
Joe Snyder	D6	Helena White	PB Smart SunGuide via phone
Catherine Werner	Jorgensen	Carlos Bonilla	D1 via phone
Jerry Cosme	MDX		

MINUTES

➤ SEFRTOC Stats (Helena)

- July stats reviewed and discussed. Group recommended that a change be made to the charts for easy ready and understanding.

➤ Hurricane Season

- SERFTOC Contacts have been updated and distributed.

➤ FLATIS

- Group discussed SEFRTOC policy regarding how each TMC will handle 511/FLATIS procedures and performances measures. It was decided that each TMC will be responsible for their own performance measures
- Group discussed guidelines for coordinating messages for non-reoccurring congestion that cross over into adjacent TMC area. It was determined that the adjacent TMC will message for the backup that affect their area of coverage and/or follow their own SOG's
- Group discussed the 511/FLATIS working group and the difficulties there are experiencing with Logitree to resolve some of the issues (e.g. floodgate messaging) with the 511 Website/IVR.

➤ Other

- Palm Beach ITMS
 - Bob Murphy spoke about the ITMS move from its current location to the VISTA center scheduled for August 24, 2009. The move brings at new name for the TMC; Palm Beach Smart SunGuide TMC.



- District 6 Update
 - Joe Snyder discussed since (July 2009) the District 6 RICS Contract was awarded, District 6 has enacted 3 RISC events. Due to RISC Contract performance measure, RISC watcher and communication protocols established with FHP and the RISC contractor the 3 RISC events were cleared quickly and effectively.
- Florida's Turnpike
 - Jim Hilbert discussed that in the event of an evacuation that the one-way plan will begin at Lantana Road north. Previously it was discussed that the on-way evacuation plan would begin at MM 00 on the Florida Turnpike but that has changed.
 - Jim and Mike Washburn discussed the fatality accident that occurred near Hollywood Blvd. There were some communication issues with operations, along with the changes to the location that made the situation fluid. These problems make it difficult to communicate what DMS messages were needed from the adjacent SERFTOC members.
- 595 PPP
 - Catherine Werner discussed the start-up of the 595 PPP. Currently, operators are using the latest version of SunGuide 4.2.2. There have been some initial problems with SunGuide; DMS messages not showing on chronology reports, operators required to manually activate DMS response plans, etc.
 - The first RISC event had been activated but there was some confusion on who is authorized to activate RISC. 595PPP protocol is that the 595PPP TMC, FHP or Catherine can activate RISC. FHP who was on the scene of the incident was not aware of the protocol, determined it was not a RISC event and therefore cancelled the RISC contractor.

Next Meeting:

- 09/16/09-Location Florida Turnpike